How To Fck Up Your Email Program & Overhyped Industry Changes

BUCKLE UP.....

Andrew Kordek, iPost

iPost

1992-2000

Quest Software

2000

Sears & Kmart

2008

Groupon

2009

Trendline Interactive

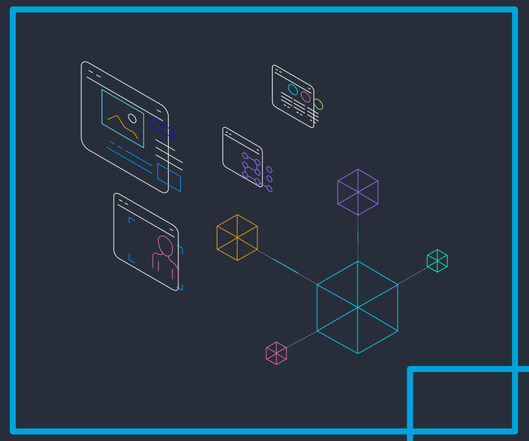
2010

iPost

2020

“Email Marketing is my passion. Ask me why.”

iPost



Franchise

Casino

An email messaging platform

Use data like you mean it.

Publishing

Legal Settlement

A Few Others

iPost.com

iPost

ILLINOIS
LAND OF LINCOLN
Life Goes On
EMAIL
D
N
WALTER PAYTON
34
CHICAGO BEARS
BE AN ORGAN DONOR

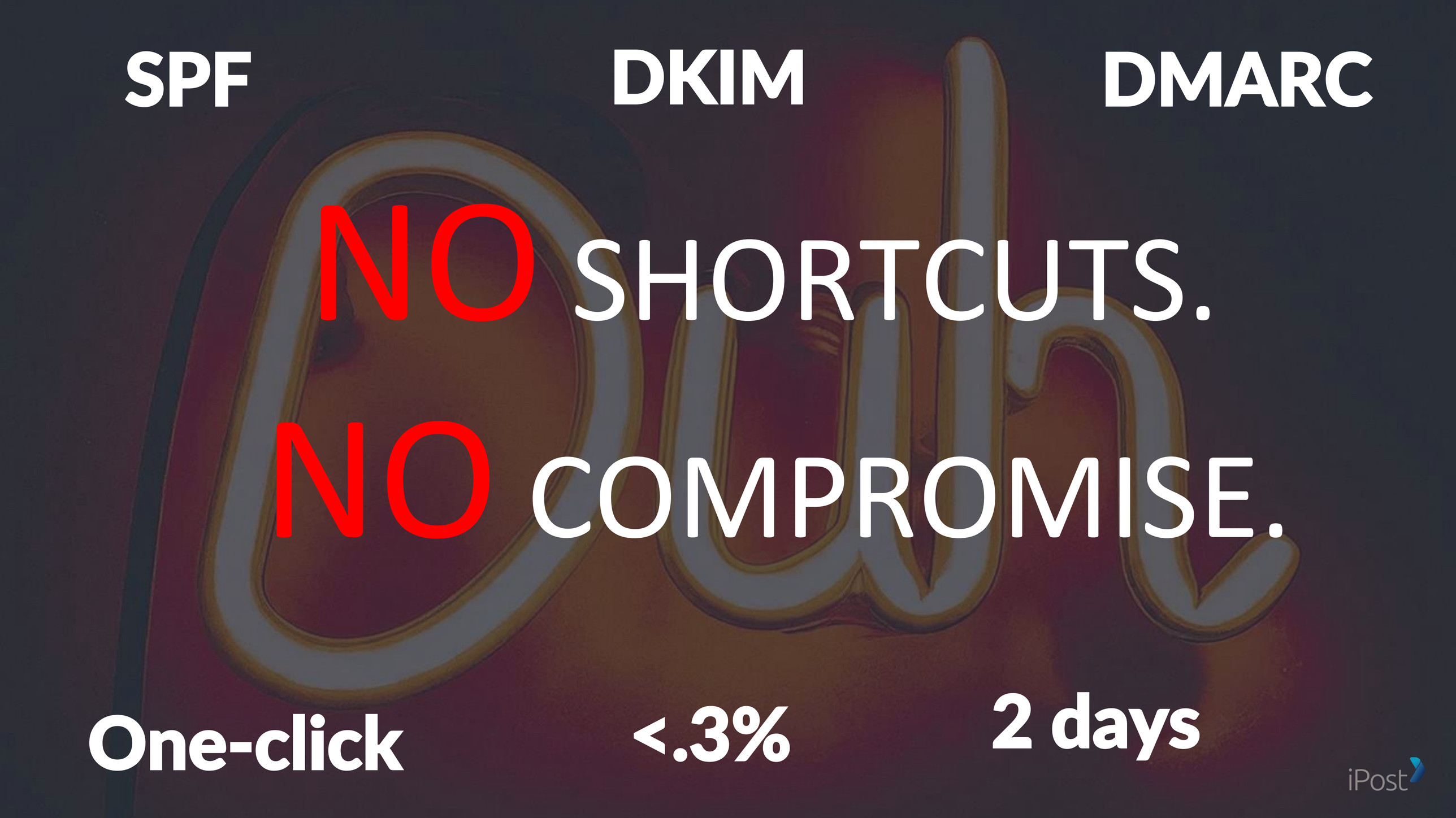
BEFORE WE BEGIN……

- Not made up.
- No name. No shame. No disrespecting.
- If you are offended, I am sorry.
- I am not perfect. Neither are you.
- Take 1 and change.
- Get better everyday.

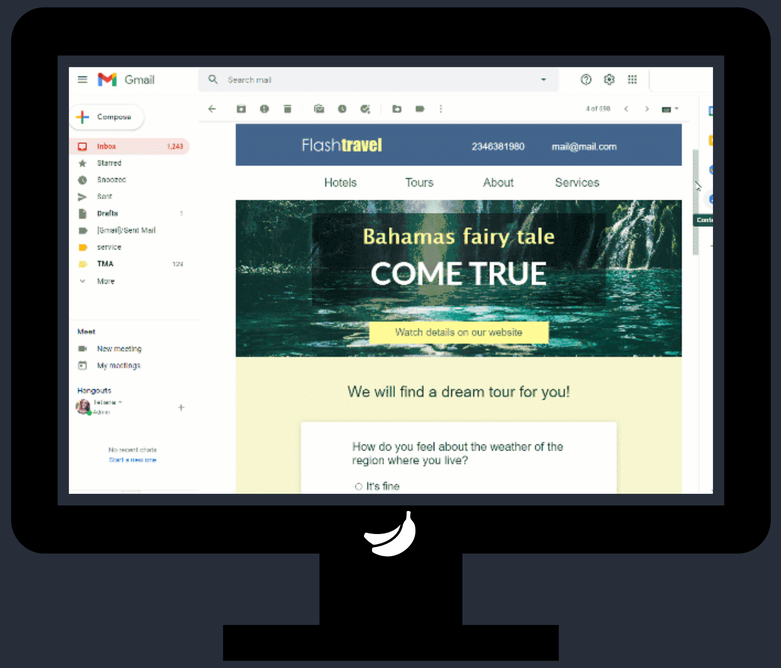
iPost

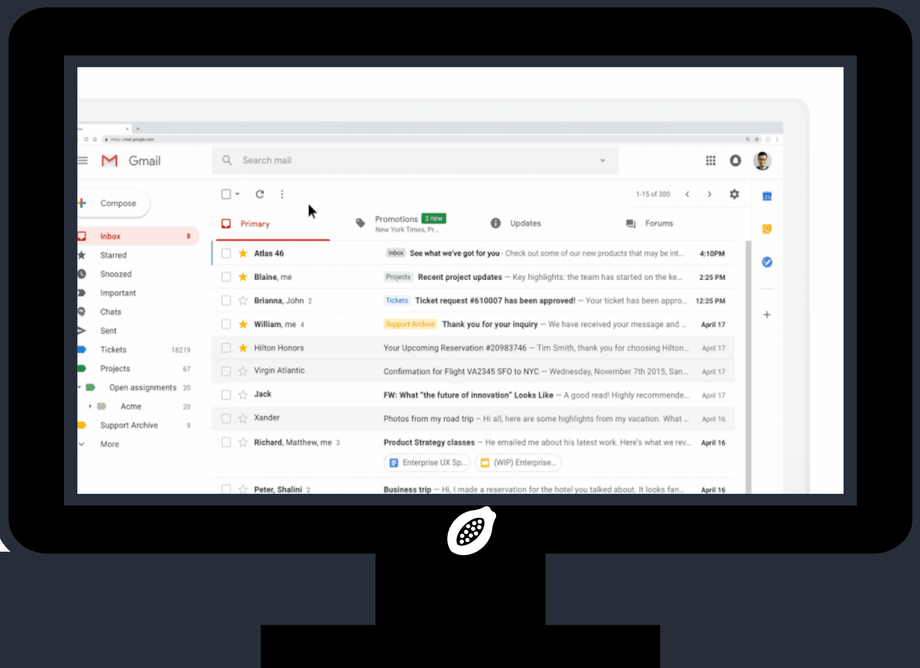
MPP
Privacy
Responsive Design
GDPR
First Party Data
Google Wave
Relevancy
CCPA
Gmail Tabs
YAHOOGLE
iPost

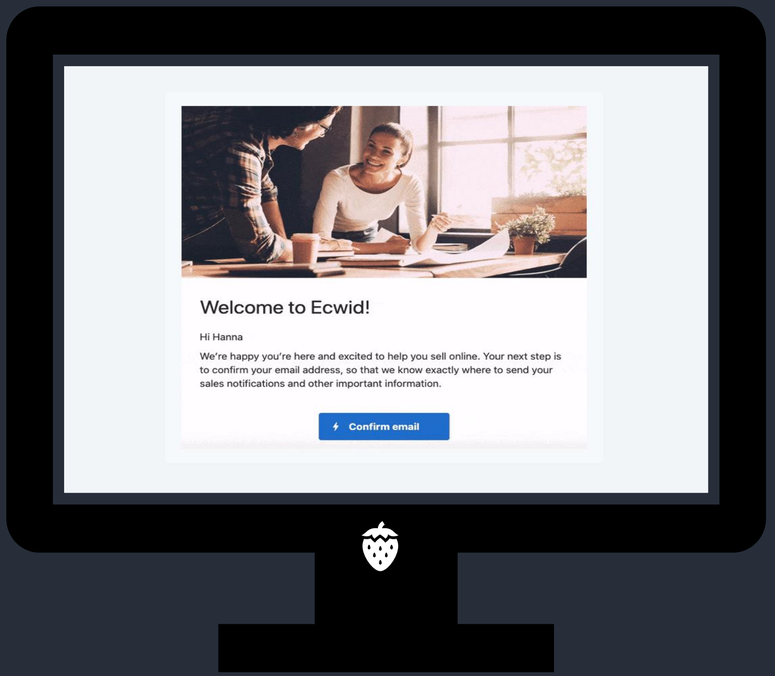
ALL ABOARD

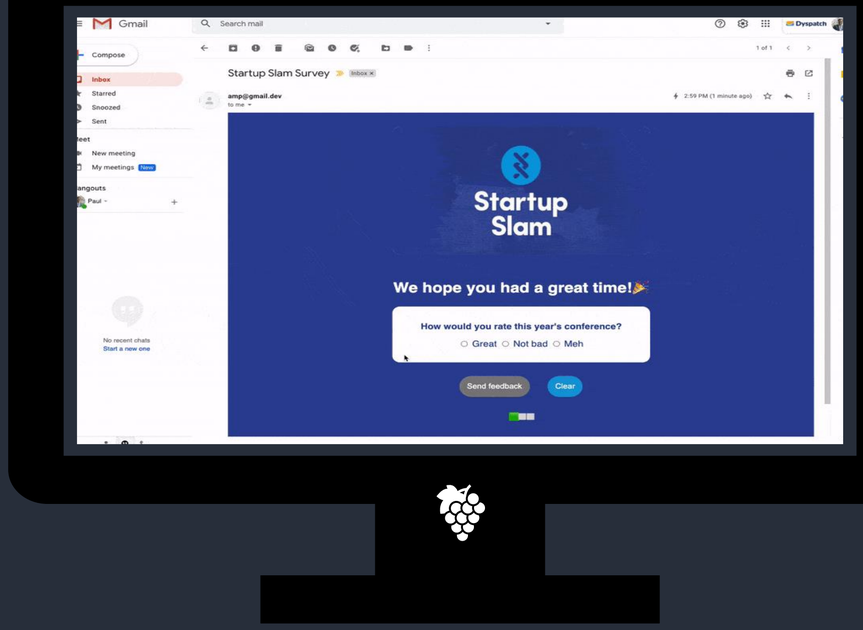

SPF
DKIM
DMARC
NO SHORTCUTS.
NO COMPROMISE.
One-click
<.3%
2 days
iPost

AMP for Email

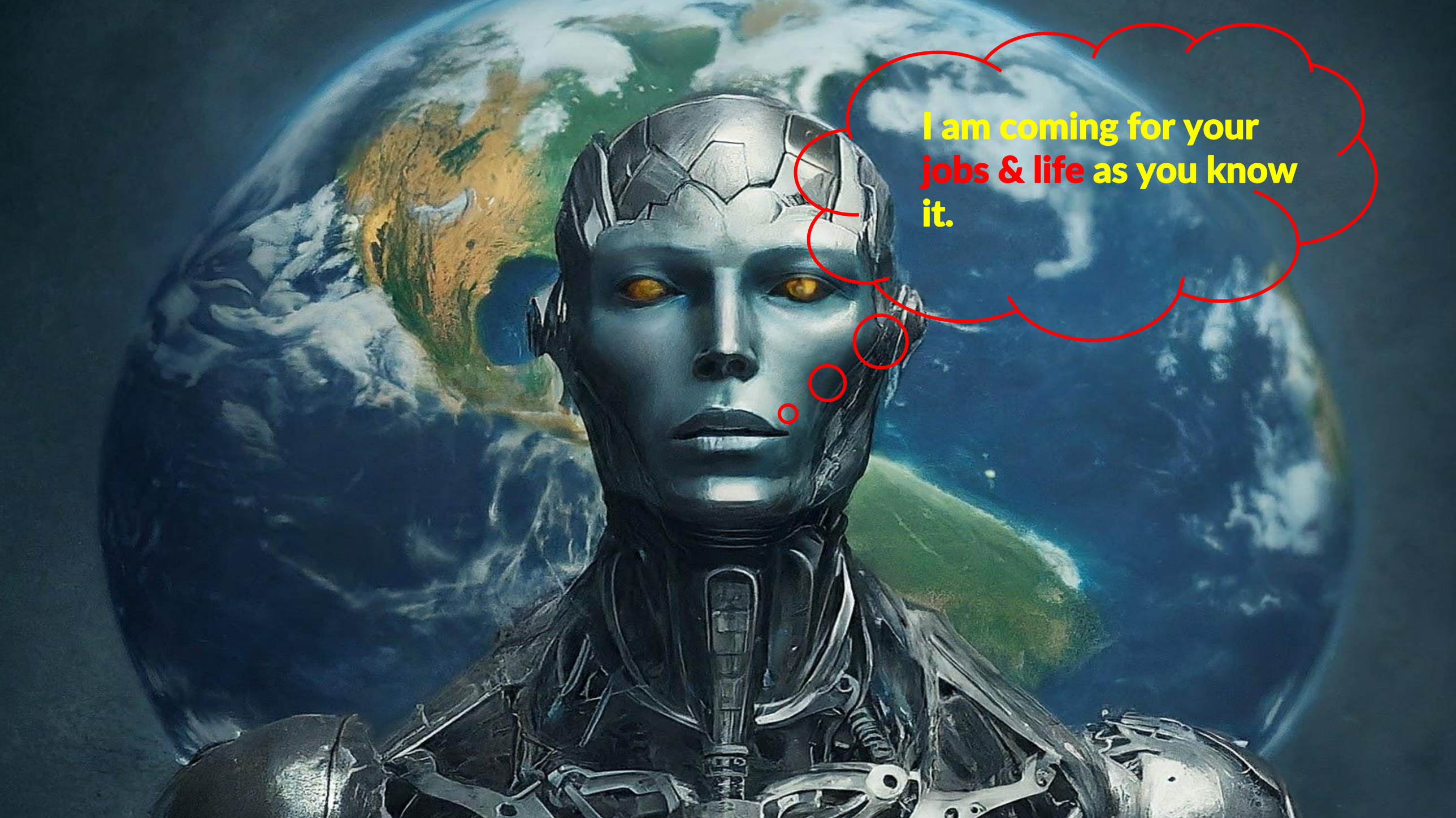








iPost


I am coming for your jobs & life as you know it.

what are some uses of AI in email marketing

AI has transformed email marketing by enhancing personalization, improving targeting, and automating processes. Here are some key uses of AI in email marketing:

1. Personalization at Scale

- **Dynamic Content:** AI can analyze customer data to generate personalized content within emails, such as product recommendations or tailored offers based on browsing history or past purchases.
- **Subject Line Optimization:** AI tools can create and test multiple subject lines to determine which ones are most likely to engage specific audience segments.

2. Segmentation and Targeting

- **Advanced Segmentation:** AI can analyze customer behaviors, preferences, and demographics to create highly targeted segments, ensuring that each customer receives the most relevant content.
- **Predictive Analytics:** AI models can predict customer behavior, such as purchase intent or likelihood to unsubscribe, allowing marketers to send timely and relevant emails.

3. Automation

- **Automated Campaigns:** AI can set up and manage drip campaigns, triggered by specific customer actions or events (e.g., cart abandonment, birthdays, etc.).
- **AI-Powered Chatbots:** These can be integrated into email campaigns to provide instant responses or assistance directly from the email itself.

4. Content Creation and Curation

- **Email Copywriting:** AI can generate and optimize email copy based on past performance data, ensuring that the tone, length, and style resonate with the target audience.
- **Content Recommendations:** By analyzing user data, AI can suggest content or products within the email that are most likely to engage individual recipients.

5. Performance Analytics and Optimization

- **A/B Testing:** AI can automate and accelerate A/B testing by dynamically adjusting variables like subject lines, images, and call-to-action buttons to find the best-performing combination.
- **Campaign Analysis:** AI tools can analyze email campaign performance in real time, offering insights and recommendations for improving open rates, click-through rates, and conversions.

6. Spam Filter Avoidance

- **Content Optimization:** AI can analyze email content to ensure it doesn't trigger spam filters, increasing the likelihood that emails land in the inbox rather than the spam folder.

7. Customer Journey Mapping

- **Predictive Journey Mapping:** AI can map out individual customer journeys and predict the next best action, allowing for the sending of highly targeted and timely emails throughout the customer lifecycle.

8. Lead Scoring and Nurturing

- **AI-Driven Lead Scoring:** AI can evaluate leads based on their behavior and engagement, prioritizing them for follow-up or specific email sequences.
- **Nurturing Campaigns:** AI can create and manage nurturing campaigns that adapt based on how a lead interacts with previous emails.

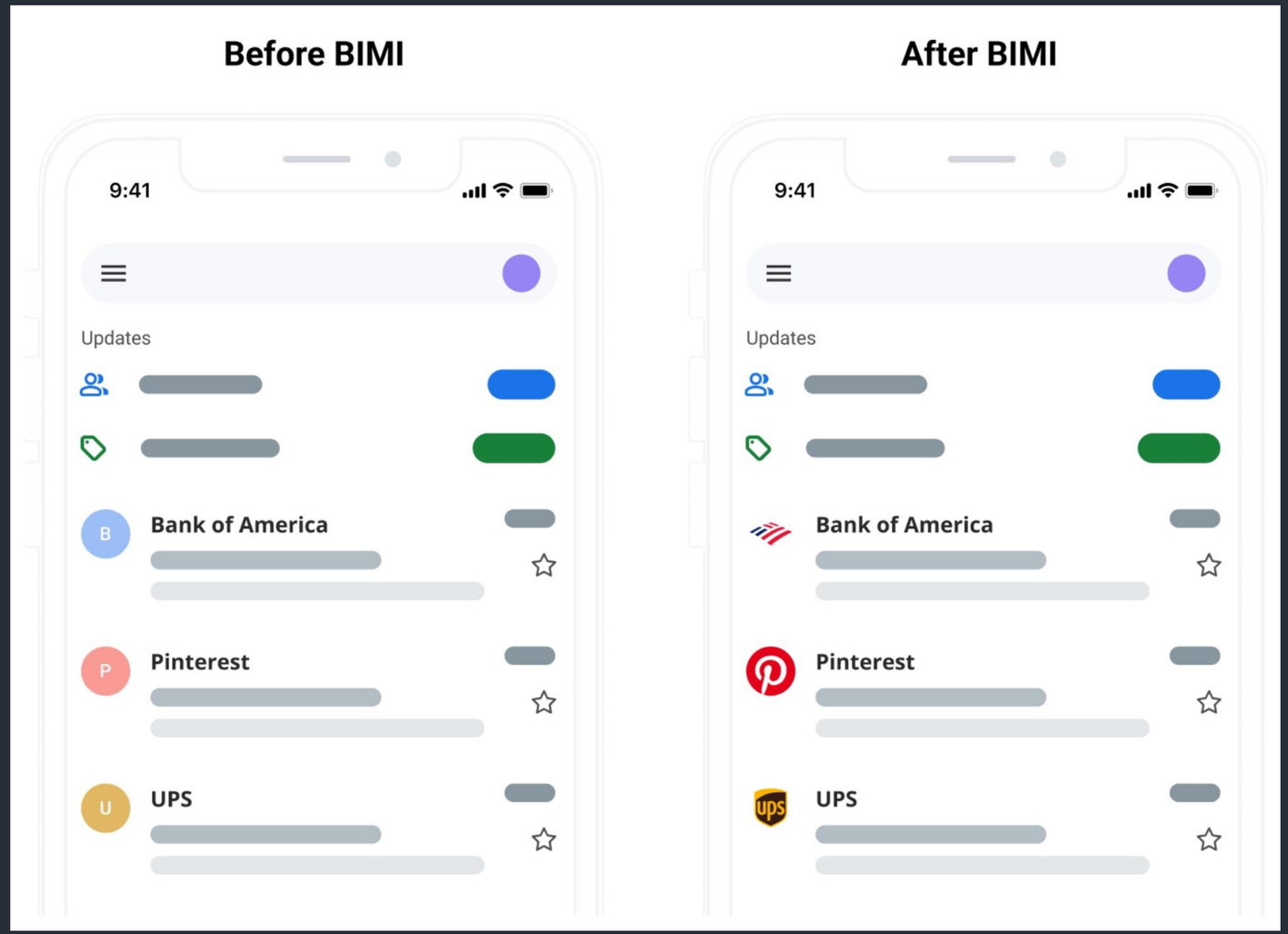
These applications of AI in email marketing help businesses engage customers more effectively, increase conversion rates, and optimize their overall email marketing strategy.

iPost

		>4 YEARS
PERSONALIZATION AT SCALE	**Dynamic Content:** AI can analyze customer data to generate personalized content within emails, such as product recommendations or tailored offers based on browsing history or past purchases.	✓
	Subject Line Optimization: AI tools can create and test multiple subject lines to determine which ones are most likely to engage specific audience segments.	✓
SEGMENTATION & TARGETING	**Advanced Segmentation:** AI can analyze customer behaviors, preferences, and demographics to create highly targeted segments, ensuring that each customer receives the most relevant content.	✓
	Predictive Analytics: AI models can predict customer behavior, such as purchase intent or likelihood to unsubscribe, allowing marketers to send timely and relevant emails.	✓
AUTOMATION	**Automated Campaigns:** AI can set up and manage drip campaigns, triggered by specific customer actions or events (e.g., cart abandonment, birthdays, etc.)	✓
	AI-Powered Chatbots: These can be integrated into email campaigns to provide instant responses or assistance directly from the email itself.	✓
CONTENT CREATION & CURATION	**Email Copywriting:** AI can generate and optimize email copy based on past performance data, ensuring that the tone, length, and style resonate with the target audience.	✓
	Content Recommendations: By analyzing user data, AI can suggest content or products within the email that are most likely to engage individual recipients	✓

		>4 YEARS
PERFORMANCE ANALYTICS & OPTIMIZATION	**A/B Testing:** AI can automate and accelerate A/B testing by dynamically adjusting variables like subject lines, images, and call-to-action buttons to find the best-performing combination	✓
	Campaign Analysis: AI tools can analyze email campaign performance in real time, offering insights and recommendations for improving open rates, click-through rates, and conversions.	✓
SPAM FILTER AVOIDANCE	**Content Optimization:** AI can analyze email content to ensure it doesn't trigger spam filters, increasing the likelihood that emails land in the inbox rather than the spam folder.	✓
CUSTOMER JOURNEY MAPPING	**Predictive Journey Mapping:** AI can map out individual customer journeys and predict the next best action, allowing for the sending of highly targeted and timely emails throughout the customer lifecycle.	✓
LEAD SCORING & NURTURING	**AI-Driven Lead Scoring:** AI can evaluate leads based on their behavior and engagement, prioritizing them for follow-up or specific email sequences.	✓
	Nurturing Campaigns: AI can create and manage nurturing campaigns that adapt based on how a lead interacts with previous emails.	✓

BIMI – Brand Indicators for Message Identification



Source – Growth Collective

1. Adopt DMARC:

- Set up a DMARC policy: This policy specifies how you want to handle emails that fail DMARC authentication. For BIMI to work, you need to set up a DMARC policy that allows "quarantine" or "reject" actions for failing emails.
- Monitor DMARC reports: Regularly review DMARC reports to identify potential issues and make necessary adjustments.

2. Obtain a Verified Mark Certificate (VMC):

- Choose a VMC provider: Select a trusted provider that offers VMC certificates.
- Submit your brand logo: Provide the logo in the required format and ensure it meets the provider's guidelines.
- Verify ownership: Prove that you own the domain associated with the brand.
- Receive the VMC: Once the verification process is complete, you'll receive the VMC.

3. Create a BIMI Record:

- Add a TXT record: Create a TXT record in your DNS zone.
- Specify the VMC location: In the TXT record, include the URL of your VMC.
- Example: _bimi.yourdomain.com TXT "v=BIMI1;l=https://yourdomain.com/logo.svg"

4. Test Your Implementation:

- Send test emails: Send test emails from your domain to different email clients and platforms.
- Verify logo display: Check if your brand logo is displayed correctly next to the authenticated emails.
- Monitor DMARC reports: Continue to monitor DMARC reports for any issues or warnings.

Additional Considerations:

- Logo guidelines: Ensure your logo complies with the VMC provider's guidelines regarding size, format, and color.
- Email client compatibility: BIMI support may vary across different email clients and platforms.
- Security: Protect your VMC and DNS records to prevent unauthorized access.
- By following these steps, you can effectively implement BIMI and enhance the security and brand recognition of your emails.

Source – BIMI Group

iPost

RUN

WALK

CRAWL

me·di·oc·ri·ty

iPost

WHO IS READY TO
LIGHT THIS BAD
BOY UP?

HIDE & SEEK

HIDE & SEEK

Truncating/Clipping UNSUBSCRIBE LINK

...

[Message clipped] View entire message

, LLC
United States

All rights reserved. Read about our Privacy Policy.
Please click here to change your preferences.

Offer ET4: Offer valid on bookings made from Mar 30 to Mar 31, 2024. per person plus FREE international airfare valid on select May-Jun 2024 departures of may be higher. Call for details. Prices are in US dollars and for US residents only. Air does not have to be purchased to get cruise/tour offer. All fares reflect cruise taxes, port taxes and fees. Additional restrictions may apply. Airfares vary on other itineraries, gateways and departures. Air offers not valid on Alaska, Hawaii, San Juan and Mexico City; call for details. Book by Mar 31, 2024. Pay in full by Apr 30, 2024 or at 120 days prior to departure (whichever comes first). Ask for Offer ET4. Offer may be withdrawn at any time without prior notice. Offer expires

, Woodland Hills, California 91367
©1997-2024 All Rights Reserved | Advertisement CST: 2052644-40
Unsubscribe | Privacy Policy | Terms & Conditions | View Web Version

All tions are valid until the expiration date written on the email. Brand new cards purchased through the brand new gifting platform are not included in this deal. Coupons or price changes will not be applied to these cards.

ides an answer to two common questions: What can I do with all of these gift cards I will never use and how can I easily save money? pays cash for unwanted gift cards and then sells those cards at a discount. Make money, save money - that's

s sending you this email because your account indicates that you'd like to receive our newsletters. If you don't want to receive our awesome deals in your inbox you can unsubscribe using the button below.

ll Rights Reserved. Designated trademarks and brands are the property of their respective owners. CardCash and the CardCash logo are trademarks of , Brick NJ 08723.

We respect your right to privacy - go here to view our policy.

iPost

HIDE & SEEK

SIGN UP PREFERENCE PAGE

THE INVIS IBLE BOX

SHADED IN GREY

8 pt font

BURY IT IN REGISTERING

HIDDEN PREFERENCES

BOTTOM OF THE PAGE

iPost

GUILT

GUILT

How well do you **really** know Taylor Swift?
Find out with this list of

TAYLOR SWIFT'S DECODED LYRICS

ENTER YOUR EMAIL TO SEE THE HIDDEN MEANINGS

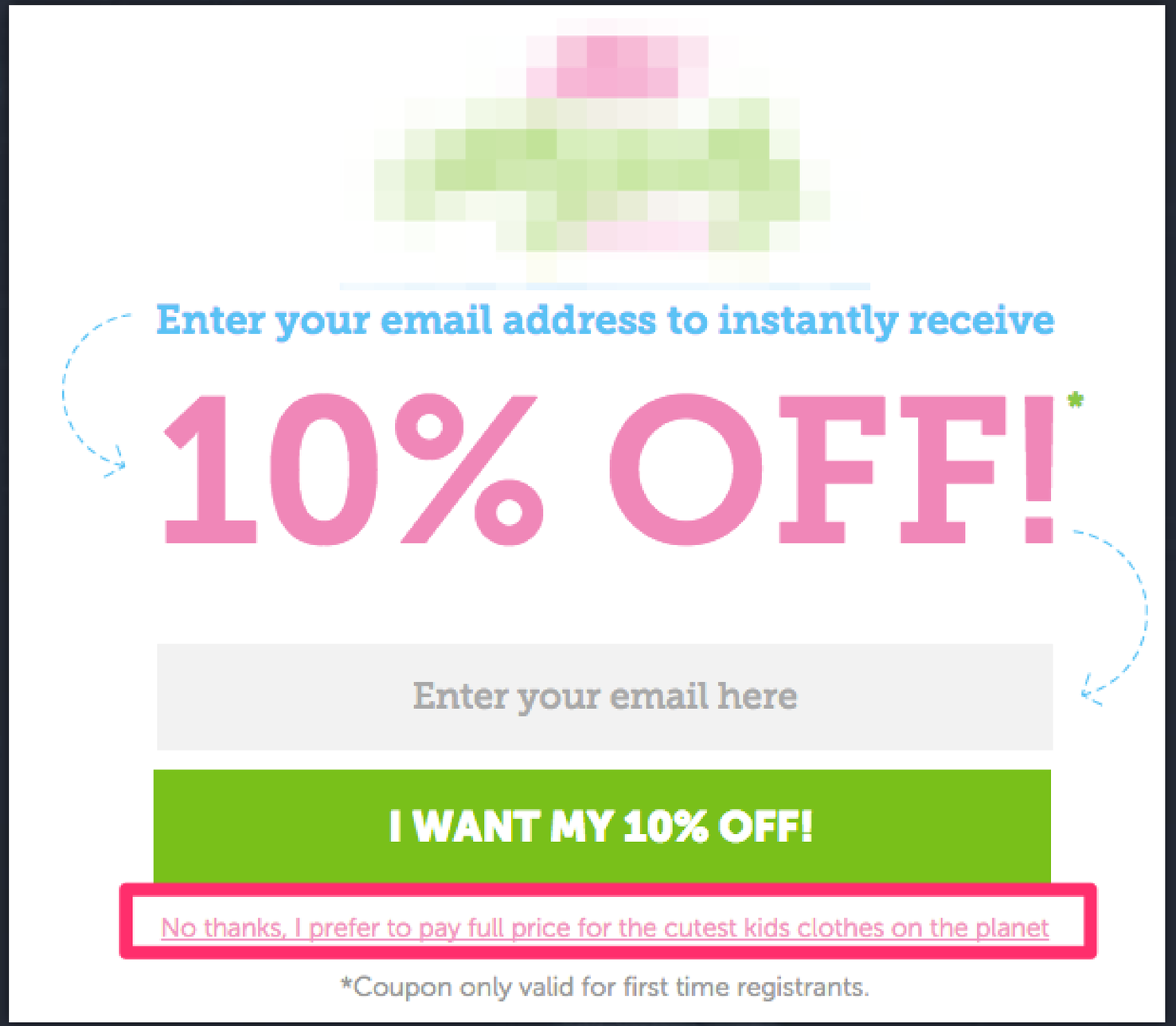
Enter Your Email

SEE DECODED LYRICS

I'll keep guessing what they mean

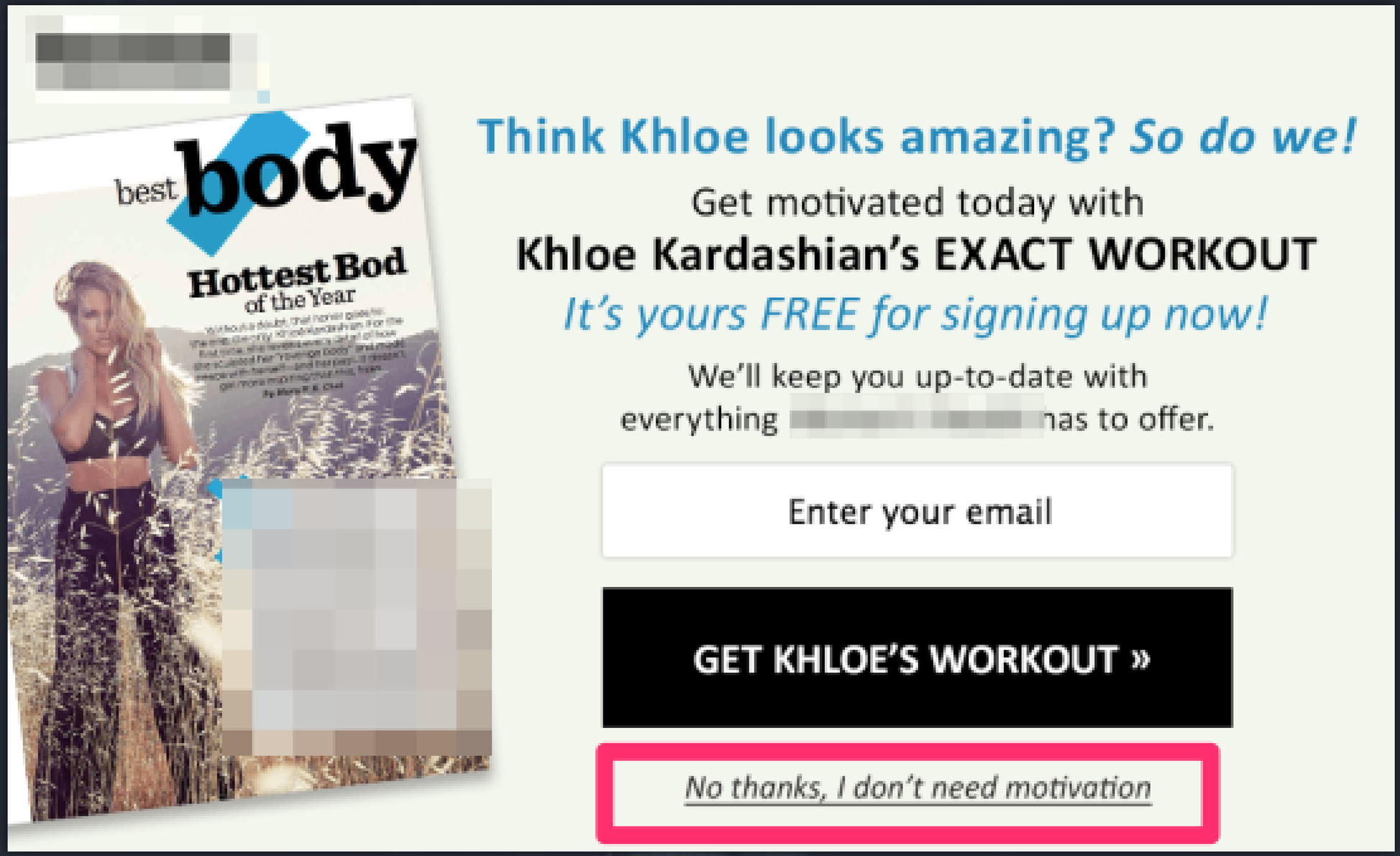
iPost

GUILT


Enter your email address to instantly receive
10% OFF!*
Enter your email here
I WANT MY 10% OFF!
No thanks, I prefer to pay full price for the cutest kids clothes on the planet
*Coupon only valid for first time registrants.

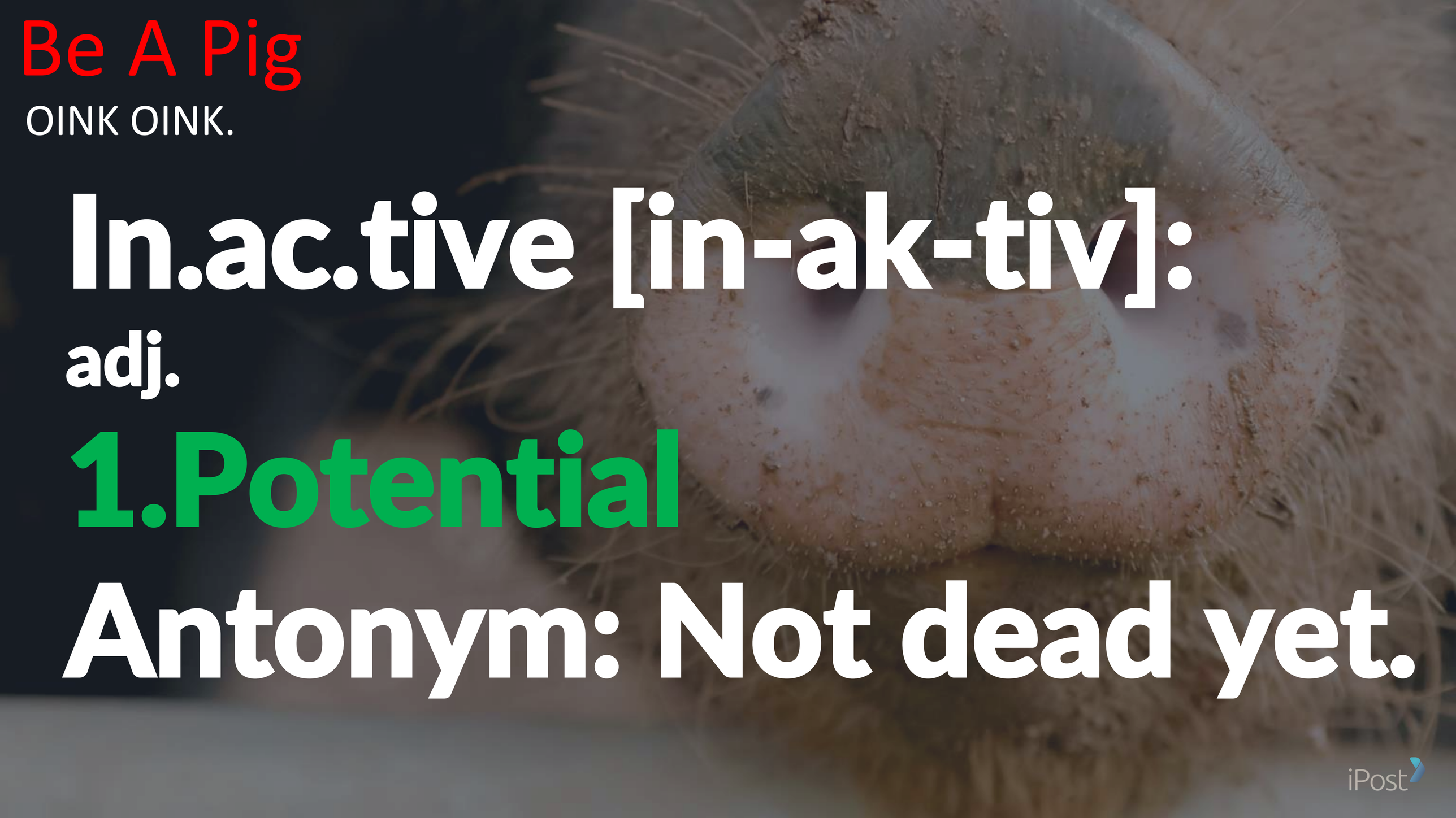
iPost

GUILT


best body
Hottest Bod
of the Year
Think Khloe looks amazing? So do we!
Get motivated today with
Khloe Kardashian's EXACT WORKOUT
It's yours FREE for signing up now!
We'll keep you up-to-date with
everything has to offer.
Enter your email
GET KHLOE'S WORKOUT »
No thanks, I don't need motivation

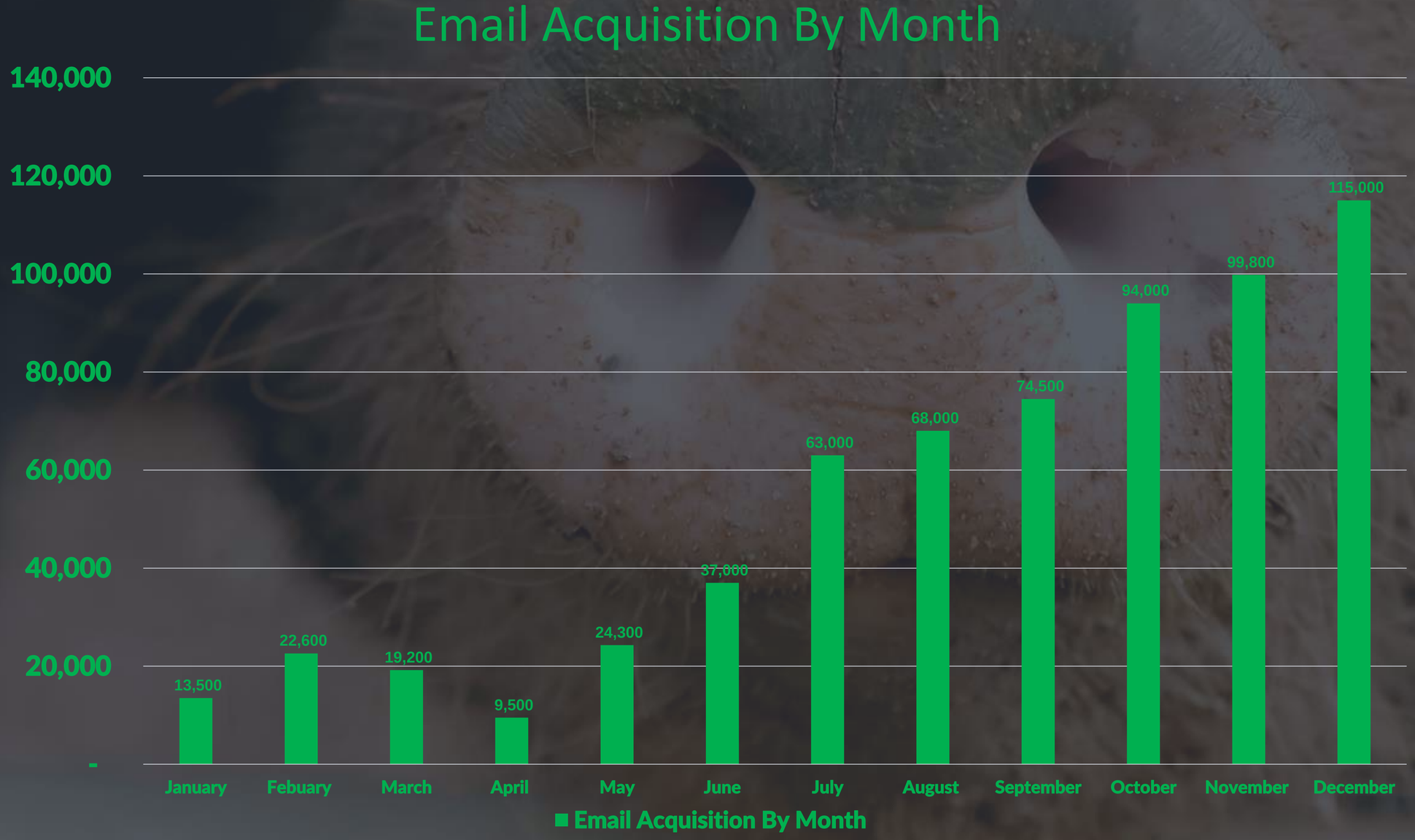
iPost

Be A Pig
OINK OINK.


Be A Pig
OINK OINK.
In.ac.tive [in-ak-tiv]:
adj.
1.Potential
Antonym: Not dead yet.
iPost

Be A Pig

OINK OINK.



iPost

Be A Pig

OINK OINK.

iPost

We've recently updated your email preferences Inbox ×

[redacted] Unsubscribe Tue, Aug 27, 12:08 PM (2 days ago)

to me

[redacted]

Choose Your Email Adventure

Get Started

We've recently updated our email preference options and wanted to let you know that you're now set to receive updates on Grandparent, Solo Adventures, Adventures Online and Online Lectures. If these interests match what you're looking for, there's nothing you need to do.

However, if you'd like to tailor your [redacted] email experience to better match your specific interests, simply visit your account preferences on our website. There, you can select the types of programs and destinations that appeal to you.

Thank you for being part of the [redacted] community!

Please note: If you updated your preferences on or after June 26, 2024, you may need to reset them in your account due to our recent system upgrade.

Find Answers to Your Program Questions Online!

Learn More →

Enroll in Your Next Learning Adventure With Peace of Mind

Learn More →

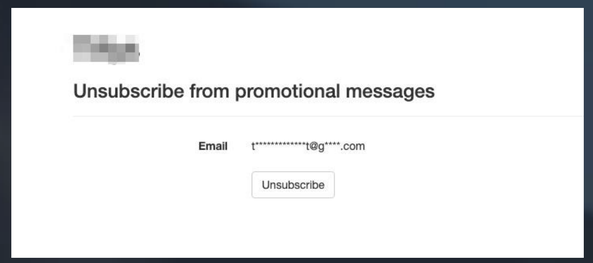
We've recently updated our email preference options and wanted to let you know that you're now set to receive updates on Grandparent, Solo Adventures, Adventures Online and Online Lectures. If these interests match what you're looking for, there's nothing you need to do.

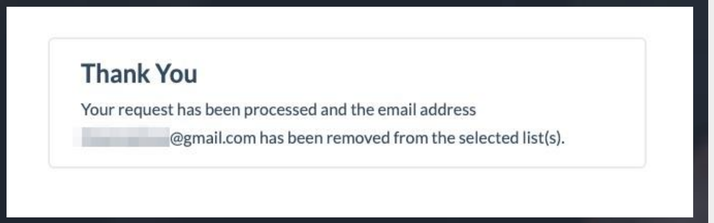
Please note: If you updated your preferences on or after June 26, 2024, you may need to reset them in your account due to our recent system upgrade.

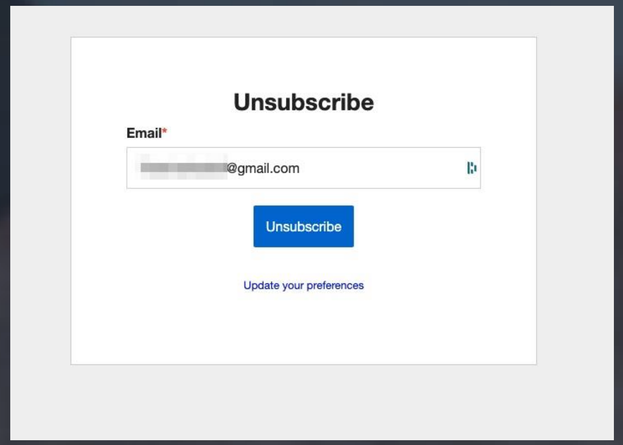
iPost

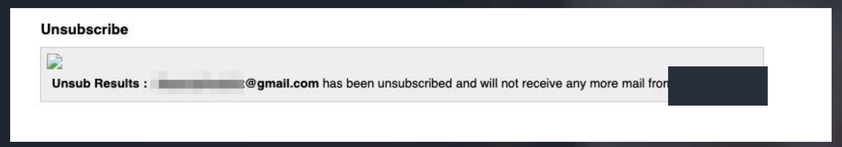
F
THE
Experience

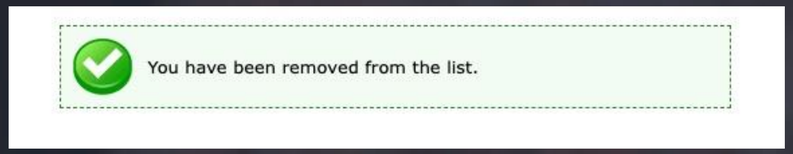
F’ THE Experience











1. **No** branding
2. Sketch looking page
3. No options
3. Broken images
4. **Zero** personalization
5. No humanization
6. Clinical
7. 0 **F’s** given

iPost

F’ THE Experience

iPost

F’ THE Experience

Never surprise.

Never Delight.

Treat your best customers like your worst customers

iPost

F’ THE Experience

F’ THE Experience

★★★★★

Taste really fruity and such low carbs well done

- Glenis F.

★★★★★

OMG! it tastes like heaven. I could not believe I was not eating junk as it tastes so good. One of my fav flavours so far.

- Monika O.

★★★★★

Really like the Candy Kittens flavour and as someone with a really sweet tooth, they hit the spot!

- C J B.

Here's what some of our fans have to say!

★★★★★

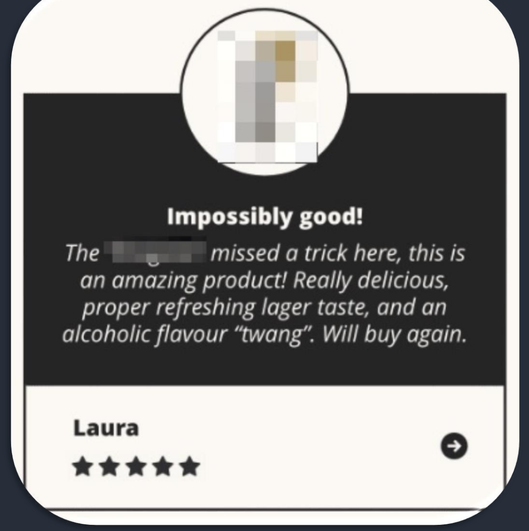
"Excellent quality and tasty juice. Just finished the 3-day cleanse and feel great!"

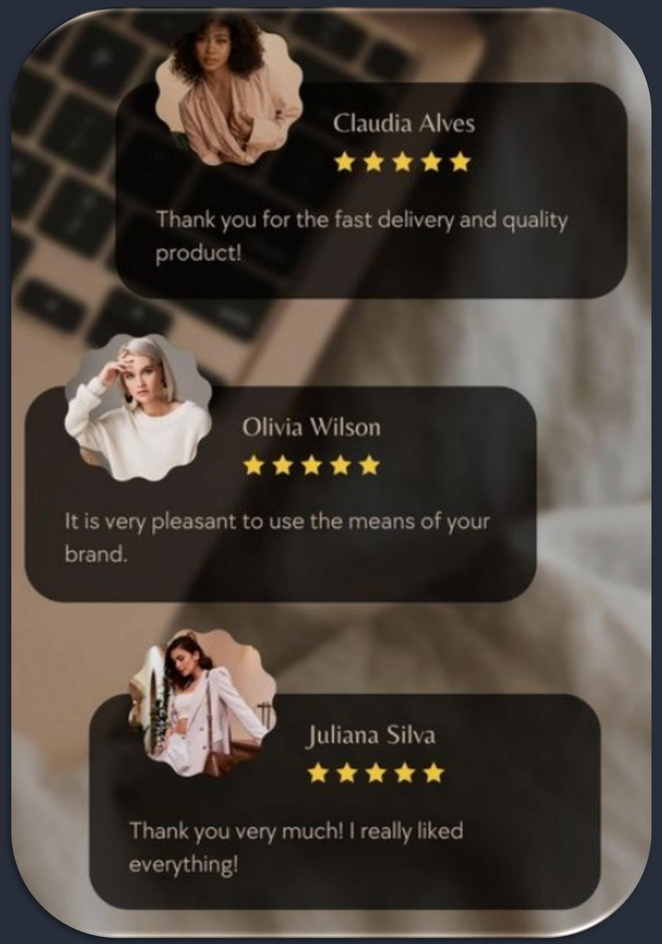
— Patty R.

★★★★★

“My skin feels softer; looks brighter. I look good when I wake up in the morning!”

Debra A.





★★★★★

High-quality gear.

“Love the simplicity and fit. The lightweight feel enhances my workouts.”

- Kyle H.

iPost

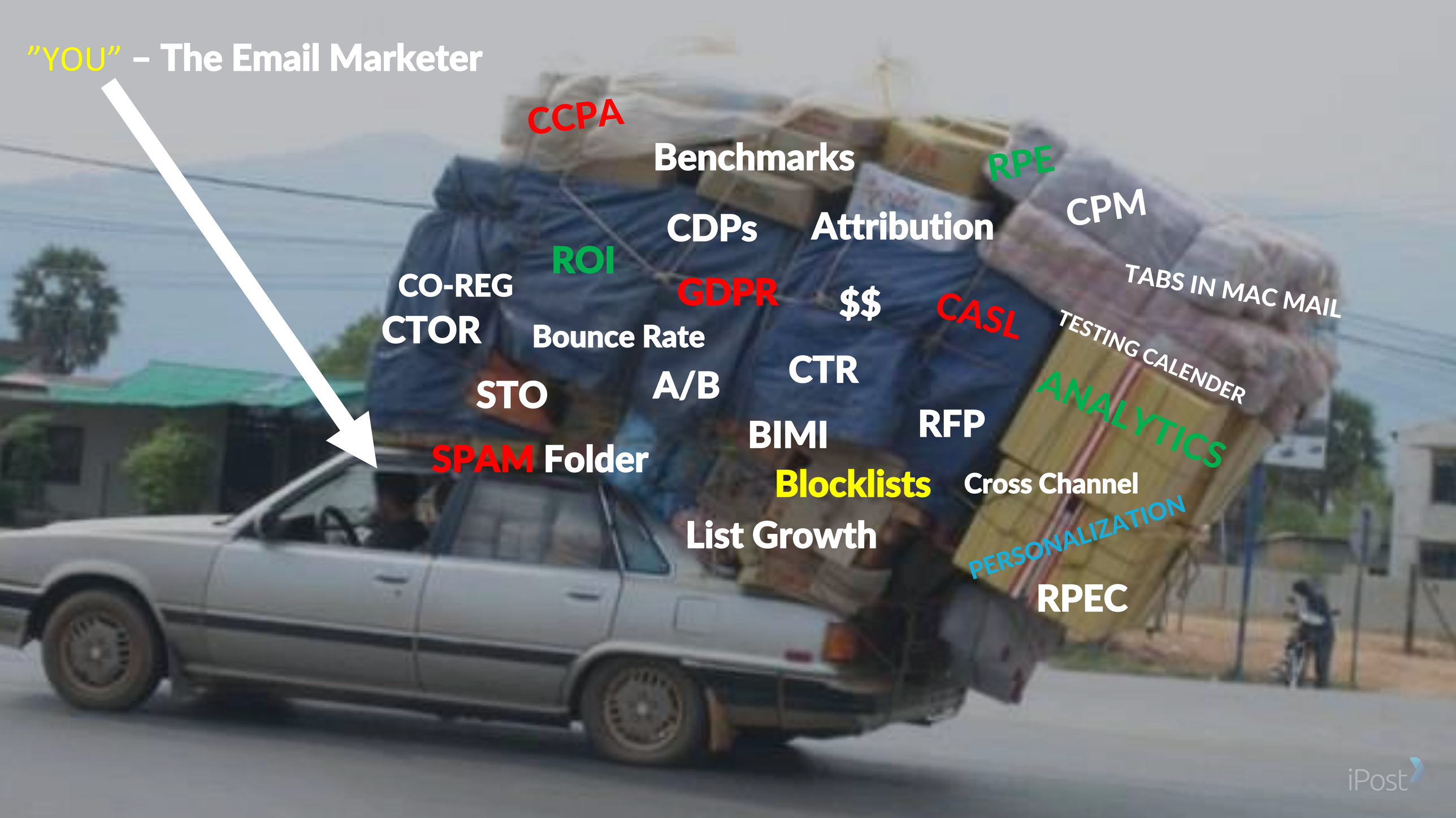
get Dirty

Get Dirty
NEVER CLEAN
YOUR EMAIL
DATA
iPost

Get Dirty

"Please allow up to 10 days to process……

iPost

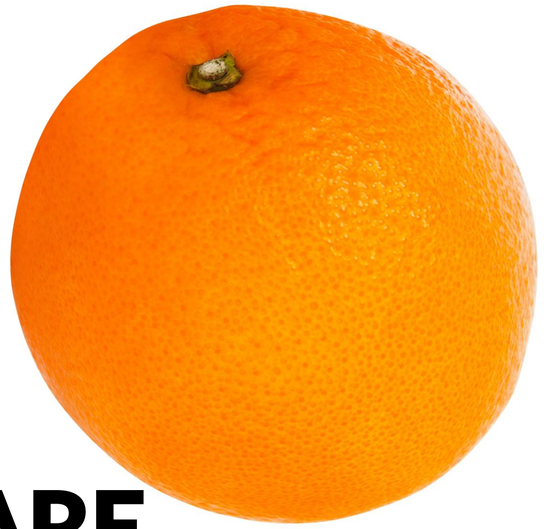

"YOU" – The Email Marketer
CCPA
Benchmarks
RPE
CPM
CDPs
Attribution
ROI
TABS IN MAC MAIL
CO-REG
GDPR
$$
CASL
CTOR
Bounce Rate
TESTING CALENDER
CTR
A/B
STO
ANALYTICS
BIMI
RFP
SPAM Folder
Blocklists
Cross Channel
List Growth
PERSONALIZATION
RPEC

ALWAYS

WORRY

ABOUT

HOW



<u>YOU</u>

COMPARE

TO

OTHERS

iPost

OPEN RATES
LAST CLICK ATTRIBUTION

Don’t talk
about tests,
baby!!!

Not a care in the world as you wait to switch ESPs next year.

akordek@ipost.com

/andrewkordek

ipost.com

847-807-9848

iPost